

**Age-Friendly Community Survey: Template**

*Below is a list of questions you may want to ask in your community survey. However, the process of creating a community survey should involve working with stakeholders to understand what information is important to collect and what information you may already have elsewhere. This survey should be used as a baseline, but you may eliminate or add questions as needed, but we would encourage you to reflect the diversity of topics captured by the World Health Organisation Eight Domains as this survey does. Please see our Good Practice document for more guidance on the community survey process- from how to write your own questions, to how to distribute the survey and analyse the data.*

**INCLUDE A COVER SHEET DESCRIBING WHAT THE SURVEY IS, WHO IS ADMINISTERING IT, AND HOW TO FILL OUT/RETURN THE FORM**

Think about your local area and/or town centre when answering these questions. Many questions ask about ‘access’- think about two things: whether something exists, and whether you can get to it.

Please Indicate your answers by marking an ‘X’ in the box

**Outdoor Spaces & Buildings**

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| I use a wheelchair, mobility scooter, walking frame, or walking stick to get around | **Yes** | **No** |
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|  | **Strongly Disagree** | **Disagree** | **Neutral** | **Agree** | **Strongly Agree** | **NA/Don’t Know** |
| In general, the pavements in my community are well-maintained... |  |  |  |  |  |  |
| I am able to access places to rest (benches & other seating) when out and about... |  |  |  |  |  |  |
| I am able to access public toilets in my community when I need them... |  |  |  |  |  |  |
| I am able to access an open greenspace/park if and when I want to... |  |  |  |  |  |  |
| In general, the greenspaces and parks in my area are well-maintained... |  |  |  |  |  |  |
| I find it easy to access key services and amenities (shops, GP, library, etc.) when I need them... |  |  |  |  |  |  |
| In general, I feel safe when I'm out and about in my community during the day… |  |  |  |  |  |  |
| In general, I feel safe when I'm out and about in my community at night... |  |  |  |  |  |  |

**Is there anything about Outdoor Spaces & Buildings you would like to share or explain more about the answers that you gave? (i.e. explain why you ranked something particularly high or low)**

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**Transportation**

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| **What modes of transportation do you use most regularly (tick all that apply)** | |
| Train |  |
| Bus |  |
| Walking |  |
| Wheeling (wheelchair/Mobility Scooter) |  |
| Cycle |  |
| Car- Drive Myself |  |
| Car- Driven by Others |  |
| Shuttle/Community Transport |  |
| Other |  |

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| --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Neutral** | **Agree** | **Strongly Agree** | **NA/Don’t Know** |
| I can easily get to and from the places I need to go (supermarket, GP, etc.)… |  |  |  |  |  |  |
| Public transport in my area is frequent and reliable... |  |  |  |  |  |  |
| Public transport in my area is affordable for me… |  |  |  |  |  |  |
| In general, public transport stops and vehicles are accessible to me… |  |  |  |  |  |  |
| In general, public transport staff are helpful and treat me with respect… |  |  |  |  |  |  |
| I can access information about bus or train times in my area… |  |  |  |  |  |  |
| It’s easy to park near the places I need to go (supermarket, GP, etc.)… |  |  |  |  |  |  |

**Is there anything about Transport you would like to share or explain more about the answers that you gave? (i.e. explain why you ranked something particularly high or low)**

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**Housing**

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| **What type of housing do you live in?** | |
| Own outright |  |
| Own with a mortgage |  |
| Private Rent |  |
| Social Rent |  |
| Rent-Free |  |
| Other |  |

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| --- | --- | --- |
| **I plan to stay in my current home as long as I’m able** | **Yes** | **No** |
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| --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Neutral** | **Agree** | **Strongly Agree** | **NA/Don’t Know** |
| My rent/mortgage is affordable to me… |  |  |  |  |  |  |
| I can afford bills and repairs related to my housing… |  |  |  |  |  |  |
| I can move around my home safely and easily… |  |  |  |  |  |  |
| I know where to get support (eg. information about reputable tradespeople, financial support, etc.) to improve or adapt my housing… |  |  |  |  |  |  |
| I know where to find out about the different housing options available in to me locally... |  |  |  |  |  |  |
| There is housing available locally that would meet my needs if or when I want to move… |  |  |  |  |  |  |

**Is there anything about Housing you would like to share or explain more about the answers that you gave? (i.e. explain why you ranked something particularly high or low)**

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**Social Participation**

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| **I am a part of groups (hobby & social interest groups, residents' groups, political parties, etc.) in my community** | **Yes** | **No** |
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| --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Neutral** | **Agree** | **Strongly Agree** | **NA/Don’t Know** |
| There are activities and events in my community that interest me… |  |  |  |  |  |  |
| The activities and events that interest me are affordable to me… |  |  |  |  |  |  |
| The activities and events that interest me are organised in places that are accessible to me… |  |  |  |  |  |  |
| I know where to get information about activities and events in my community… |  |  |  |  |  |  |
| If I needed help I know someone would be there for me… |  |  |  |  |  |  |
| I interact with neighbours, more than just to say hello, on most days… |  |  |  |  |  |  |
| I often feel lonely… |  |  |  |  |  |  |

**Is there anything about Social Participation that you would like to share or explain more about the answers that you gave? (i.e. explain why you ranked something particularly high or low)**

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**Respect & Social Inclusion**

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|  | **Strongly Disagree** | **Disagree** | **Neutral** | **Agree** | **Strongly Agree** | **NA/Don’t Know** |
| I see positive imagery of older people in my community (eg. In newspapers, posters, and other marketing)… |  |  |  |  |  |  |
| My cultural heritage or identity is celebrated in my local area (eg. through events or culturally appropriate services)… |  |  |  |  |  |  |
| There are opportunities for me to interact with different generations… |  |  |  |  |  |  |
| In my community, I often feel badly treated because of my age… |  |  |  |  |  |  |
| I know where to report abuse or discrimination based on age if I experience it…. |  |  |  |  |  |  |
| Businesses (eg. Shops, cafes, leisure centres, etc.) in my community meet my needs as a customer... |  |  |  |  |  |  |

**Is there anything about Respect & Social Inclusion that you would like to share or explain more about the answers that you gave? (i.e. explain why you ranked something particularly high or low)**

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**Civic Participation & Employment**

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| **What best reflects your employment status** | |
| Employed full time |  |
| Employed part time |  |
| Full-time carer |  |
| Unemployed- seeking employment |  |
| Unemployed-not seeking employment |  |
| Retired |  |
| Other |  |

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| --- | --- | --- |
| **I currently volunteer or help others in my community at least once a month...** | **Yes** | **No** |
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|  | **Strongly Disagree** | **Disagree** | **Neutral** | **Agree** | **Strongly Agree** | **NA/Don’t Know** |
| My job offers good opportunities for career progression and skill building... |  |  |  |  |  |  |
| My job allows for flexible working arrangements... |  |  |  |  |  |  |
| I feel that I experience a lack of respect because of my age in the workplace... |  |  |  |  |  |  |
| I know about volunteer opportunities in my community... |  |  |  |  |  |  |
| There are volunteer opportunities in my community that appeal to me… |  |  |  |  |  |  |
| It can easily get to and from volunteering opportunities in my community… |  |  |  |  |  |  |
| There are opportunities for my voice to be heard in local decision-making (eg public consultations, forums)... |  |  |  |  |  |  |
| In general, I think that local elected officials effectively respond to the concerns and priorities of older people... |  |  |  |  |  |  |

**Is there anything about Civic Participation & Employment that you would like to share or explain more about the answers that you gave? (i.e. explain why you ranked something particularly high or low)**

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**Communication & Information**

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| **How do you hear about what’s going on in your local area? (Tick all that apply)** | |
| Council/Local Organisation Websites |  |
| Local Newspapers |  |
| Newsletters |  |
| Social Media |  |
| Radio |  |
| Community Centre/Library/Public Place |  |
| Whatsapp Groups |  |
| Word of Mouth |  |
| Other |  |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Neutral** | **Agree** | **Strongly Agree** | **NA/Don’t Know** |
| I know where to access information about services available to me in my community... |  |  |  |  |  |  |
| The information I receive from the council or other local organisations is clear and easy to understand… |  |  |  |  |  |  |
| The information I receive from the council or other local organisations is useful to me… |  |  |  |  |  |  |
| I am comfortable using the internet for personal social use (eg. talking to friends, reading the news, etc.)... |  |  |  |  |  |  |
| I am comfortable using the internet to access services I need (eg. Internet banking, council services, etc.)... |  |  |  |  |  |  |
| I feel confident identifying scams or false information when I encounter it... |  |  |  |  |  |  |

**Is there anything about Communication & Information that you would like to share or explain more about the answers that you gave? (i.e. explain why you ranked something particularly high or low)**

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**Health Services & Community Support**

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|  | **Yes** | **No** |
| Do you regularly help anyone aged 18+ who wouldn’t be able to manage without your support? |  |  |
| Do you regularly provide unpaid childcare for anyone under 18 (e.g. so parents can work)? |  |  |
| Are you registered as a carer? |  |  |

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| --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Neutral** | **Agree** | **Strongly Agree** | **NA/Don’t Know** |
| I am satisfied with the care options available to me and the people close to me (eg. home care, personal care, housekeeping)… |  |  |  |  |  |  |
| The health services (eg. dental, physio) in my area are affordable… |  |  |  |  |  |  |
| In general, when I access health services, the staff treat me with respect… |  |  |  |  |  |  |
| I know where to go to access healthcare support and welfare services in my community… |  |  |  |  |  |  |
| I know where to go to access mental health support in my community... |  |  |  |  |  |  |
| I find information I receive about my health easy to understand (from doctors, carers, etc.)… |  |  |  |  |  |  |
| There are opportunities for me to exercise in my local area that appeal to me (eg. walking, gyms, exercise classes)… |  |  |  |  |  |  |
| On a ‘usual’ day, I eat at least 5 portions of fruit and vegetables… |  |  |  |  |  |  |

**Is there anything about Health Services & Community Support that you would like to share or explain more about the answers that you gave? (i.e. explain why you ranked something particularly high or low)**

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**Other**

**Do you have any other comments you would like to add?**

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**Demographics- OPTIONAL**

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| **What is the first part of your postcode?** |
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| --- | --- |
| **What is your age?** | |
| 55-65 |  |
| 66-75 |  |
| 76-85 |  |
| 86-95 |  |
| 96+ |  |

|  |  |
| --- | --- |
| **What is your ethnicity?** | |
| Asian/Asian British |  |
| Black/African Carribean/Black British |  |
| White |  |
| Mixed/Multiple Ethnic Groups |  |
| Other |  |

|  |  |
| --- | --- |
| **What is your gender?** | |
| Female |  |
| Male |  |
| Nonbinary |  |
| Other/Prefer not to say |  |

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| --- | --- |
| **What is your sexual orientation?** | |
| Gay |  |
| Straight |  |
| Bisexual |  |
| Asexual |  |
| Other/prefer not to say |  |

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| --- | --- |
| **Do you have any physical or mental health conditions or illnesses that reduce your ability to carry out day-to-day activities?** | |
| Yes- a lot |  |
| Yes- a little |  |
| No |  |
| Prefer not to say |  |